



LaSalle Network Fills 28 Help Desk Roles in Five Days



Technology Services



Contract and Contract to Hire



Technology: Help Desk

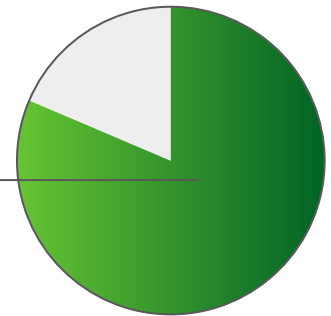
A technology partner that collaborates with organizations to remove roadblocks, enhance productivity, and improve profitability.

28 Total placements

5 days Average time to fill

80%

Retention rate



NEED

The organization is consistently onboarding several new clients where they need contractors on both a short- and long-term basis to support their clients Help Desk Tier 1 to Tier 3 needs.

Other staffing firms were not understanding the ideal candidate profile for their entry-level help desk team; the client leaned on us and our expertise to help identify the right talent.

GOAL



Hire talent that could offer a white glove experience to their clients.



Partner with a staffing firm who could deliver on the ideal candidate profile, quickly and efficiently.

LaSalle consistently surpassed the performance of the company's previous staffing partner by delivering qualified candidates more quickly. Maintaining regular on-site visits fostered close communication and a deep understanding of the organization's evolving needs. LaSalle Network fostered a strong relationship with the client, building trust through a consultative approach.